

## Data Reviewer: Indonesia language

### About Accenture:

Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations. Combining unmatched experience and specialized skills across more than 40 industries and all business functions – underpinned by the world's largest delivery network – Accenture works at the intersection of business and technology to help clients improve their performance and create sustainable value for their stakeholders. With approximately 442,000 people serving clients in more than 120 countries, Accenture drives innovation to improve the way the world works and lives. Visit us at [www.accenture.com](http://www.accenture.com)

### Role responsibilities:

- Working toward creating a positive environment and improve user experience online
- Managing and safeguarding content effectively on digital platforms
- Respond to user inquiries with high quality, speed, empathy, and accuracy
- Understand and remain up-to-date with client policies and guidelines
- Resolve inquires according to defined policies and procedures
- Fulfill base productivity and quality requirements

### Job Requirements:

- Must have a Bachelors' Degree
- Fresh Graduate to 6 months of experience in calls center are encouraged to apply
- Ability to work on holidays and weekends, including rotational shifts as directed by their team
- Able to speak and read in Indonesia language (native speakers)
- Passion for ensuring a world class user support experience
- Quick learner and adaptable to learn new processes, concepts and skills
- Awareness on the current viral news in Indonesia

### Training

Individuals are provided paid training (typically 3-4 weeks or 4-6 weeks upon joining), depending on the group supported. During the training and initial ramp-up period, individuals will work day hours as determined by the team. Thereafter, you will transition to your respective schedule

**If you are interested, you may share an updated resume and inform me where you have seen this advertisement:** shahlini.supramaniam@accenture.com

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