



Senior Operation Manager – Jakarta, Bandung, Yogyakarta

Description

Influx is seeking to hire an experienced manager to build and run a high-performance team to deliver service to our clients, to their satisfaction.

Influx is a fast-growing startup offering a scalable, elastic and turnkey customer support solution for tech companies and ecommerce brands.

This is a remote position, you'll be working from home, managing a team of 20-30 customer service agents, team leaders, and account managers. You'll be working remotely with employees from various countries, delivering service to clients located all over the world

Our head office is in Melbourne, Australia, and we have around 200 staff located around the globe. Feel free to give us a visit at www.influx.com!

Requirements

- Success story in managing 15+ people, preferably in the service industry
- Prior experience managing a complex team containing various roles
- Prior experience working in a B2B environment
- Takes initiative and performs autonomously
- Ability to form effective plans and roadmaps
- A team player, able to work with various stakeholders
- Good communication skills, including written and spoken English

Benefits

- Work from home (primarily)
- Work with clients in the USA, EU and elsewhere
- Work with and learn from high-performing colleagues

Please apply through this link:
[Senior Operation Manager](#)